

**Improving the Quality of Life of PLWHA through the Combined Peer and Family  
Supporting Model**

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Mahdalena<sup>1(CA)</sup>, Mahpolah<sup>2</sup>  
<sup>1(CA), 2</sup>Poltekkes Kemenkes Banjarmasin  
Email : [lenaf4dl1@gmail.com](mailto:lenaf4dl1@gmail.com)

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**ABSTRACT**

People living with HIV / AIDS (PLWHA) have been facing several problems such as the physiological problems as well as the stigma and discrimination that can increase their psychological burden. This study aimed to analyze the combined supporting model on the quality of life of PLWHA in RSUD dr. H. Ansari Saleh Banjarmasin. This study was an observational study, by observing the quality of life of PLWHA who are assisted in the VCT Poly Hospital of dr. H. Ansari Saleh Banjarmasin. The sample of this study were PLWHA who were registered at dr. H. Ansari Saleh Banjarmasin. This study used purposive technique with inclusion criteria, PLWHA who was first diagnosed as HIV positive by a physician, adult, can read and write and willing to be a respondent. Exclusion criteria for PLWHA aged < 19 years. The results showed that peer and family supporting model by peer and family were significant that affected the quality of life of PLWHA so if the two models are combined, it can be used to assist PLWHA.

**Keywords:** . PLWHA, support system, quality of life

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**INTRODUCTION**

People living with HIV / AIDS (PLWHA) have been facing several problems such as the physiological problems as well as the stigma and discrimination that can increase their psychological burden. These problems have an impact on decreasing the quality of life. Fayer and Machin (2007) suggested that quality of life is a person's views or feelings about their functional abilities due to disease. Quality of life is closely related to physical health, psychological conditions, level of independence, social relationships and individual relationships with their environment (WHO 2007).

People living with HIV/AIDS susceptible to be infected by other diseases due to decrease on the immune system. They also get tired quickly, fever, lose weight drastically and bed rest. They also have difficulty in daily activities. This condition declines in their quality of life, so interventions are needed to support their quality of life.

Naronudin (2006) revealed that one of the factors that has an important role to increase the quality of life of people living with HIV/AIDS was social support. This study also in line with study from Wolcott (2005) in Pequegnat & Belt (2011). The role of the family in caring for people living with HIV/AIDS can help daily needs, both morally, and materially.

The number of HIV AIDS cases in Indonesia have been increasingly . It reached peak in 2019, which was 50,282 cases (Directorate General of P2P Ministry of Health RI 2019). The 2019 HIV, AIDS and STI Information System (SIHA) reported that the number of cases of HIV and AIDS in men is higher than women. In 2019, 64.50% of HIV cases were male, while 68.60% of AIDS cases were male.

South Kalimantan, although not included in the five provinces with the highest number of HIV cases, however, there were always new HIV cases 4 new cases in 2018, 5 new cases in 2019. And in 2019, 462 HIV cases were recorded. The majority of the population in South Kalimantan is Muslim, religious and

very fanatical. However, stigma and discrimination are still experienced by PLWHA. They think that HIV/AIDS is a disease caused by sexual behavior that not obey the religious rules. (South Kalimantan Health Office, South Kalimantan KPA, 2016).

Several previous studies have emphasized efforts to reduce HIV/AIDS cases and how to respond to HIV/AIDS healing, such as the research conducted by Suhardiana Rahmawati (2013) on the quality of life of people with HIV/AIDS who are taking antiretroviral therapy. In this study, it was found that PLWHA did not develop their social life, spiritual life and did not receive social support from both their family and the people around them, due to stigma and discrimination. Mahdalena's 2015 research found that family support had no effect on adherence to treatment for PLWHA, because there were still many PLWHA who had not told their family about their illness, so the family did not provide support to regularly follow the treatment program.

Hayyinatun's research, Balqis (2018) states that there were various roles performed by the peer group support in stage of intervention for PLWHA, especially in the social dimension. Kale's research (2019) showed the results that the implementation of the role of the facilitator for PLWHA had an effect on the quality of life of PLWHA by starting to improve physical aspects, psychological aspects, the level of independence, aspects of social relations, environmental aspects, and spiritual aspects.

PLWHA must undergo regular treatment including taking ARV regularly for the rest of their lives. The length of time for treatment throughout the life of PLWHA is become a problem because PLWHA feels bored, so PLWHA needs support. The support can be provided by peers, family or VCT officers at a hospital or clinic. Based on the explanation above, this study aimed to analyze the combined supporting model on the quality of life of PLWHA in RSUD dr. H. Ansari Saleh Banjarmasin.

## METHODS

This study was an observational study, by observing the quality of life of PLWHA who are assisted in the VCT Poly Hospital of dr. H. Ansari Saleh Banjarmasin. The variable of Quality of Life was the patient's perception of their life experience related to the illness and its treatment which describes the subjective assessment of HIV AIDS sufferers based on things they believe in, such as expectations, values and beliefs.

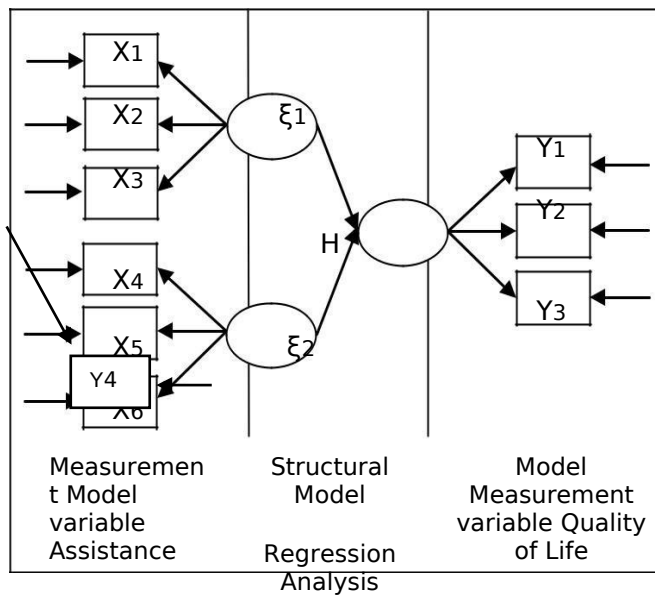
The sample of this study were PLWHA who were registered at dr. H. Ansari Saleh Banjarmasin. This study used purposive technique with inclusion criteria, PLWHA who was first diagnosed as HIV positive by a physician at RSUD dr. H. Ansari Saleh Banjarmasin, adult, can read and write and willing to be a respondent. Exclusion criteria for PLWHA aged < 19 years.

The PLWHA Mentoring Variable was measured by observation. The dependent variable of the quality of life study was measured by the quality of life instrument adopted from the World Health Organization (2002), WHOQOL-BREF. Descriptive analysis was carried out to determine the model of mentoring PLWHA. After that, analysis of the model used *Partial Least Square* (PLS) to determine the fit model that affects the quality of life of PLWHA.

This research was already granted ethical approval from the Poltekkes Ethics Commission of the Ministry of Health Banjarmasin.

## RESULTS

The results of the study obtained assistance for PLWHA in RSUD dr.H. Ansari Saleh Banjarmasin showed that most of the respondents wanted to be accompanied: 96 respondents (96%). They wanted to accompany in their treatment program by 37 officers (38.50%), 19 fellow patients (19.79%) and husband/wife 18 people (18.75%).



**Figure 1. Structural Equation Modeling**

Description:

X1 = Gender  
 X2 = Minimum  
 X3 = experience  
 X4 = Education

$\xi_1$  = Mentoring Peer  
 $\xi_2$  = Mentoring Family  
 $\eta$  = Quality of Life  
 Y1 = Physical

X5 = Knowledge  
X6 = Attitude

Y2 = Psychological  
Y3 = Social  
Y4 = Environmental

**Table 1. Composite Reliability**

Variable	Composite Reliability
Peer support	0.929
Families support	0.883
Quality of Life	0.919

**Table 2. Analisis inner weight**

Variables	Estimation original sample	Mean subsample	Standard Deviation	T statistics
Peer support > Families support	0.215	0.222	0.165	1.303
Peer support > Quality of Life	0.167	0.187	0.136	1.223
Family support > Quality of Life	0.202	0.241	0.172	1.175

### DISCUSSION

Based on the research model showed that supporting by peer and family were significant that affected the quality of life of PLWHA so if the two models are combined, it can be used to assist PLWHA. The model also showed that peer support was better than family support because peers have the same experience as PLWHA in terms of their illness.

Supporting can be viewed from the aspects of interpersonal communication consist of caring for others, being friends, comfort, motivate, and help others. Previous study mentioned that one of the things that can build interpersonal communication was interpersonal perception (2011:88). According to Rakhmat, interpersonal perception was the experiences about relationships and distinguish that humans are objects of perception (2011:88). The facilitator have to communicate that cause a reaction. According to Rakhmat, a supportive attitude is an attitude that reduces defensiveness in communication (2011:132). In this situation the support from a peer approach can reduce defensive attitudes, such as anxiety and confusion. This is the

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motive to take care each others. Because the facilitator provides information and solutions to the situation faced by HIV patients.

According to Freud, empathy was considered as understanding other people who have no emotional meaning for us (in Grace, 2011: 130). The ability to empathize is a supportive aspect for continuing of the supporting process. For this reason, the facilitator tries to make HIV patients accept their condition by showing active actions by giving attention. Through educational sharing that prioritizes comfort and being a good listener.

According to Rakhmat, a positive attitude in interpersonal communication refers to at least two aspects, namely: interpersonal communication. It will develop a positive feelings towards others and various communication situations (2011: 133). The support systems try to set a good example regarding the proper lifestyle for PLWHA. Pay attention to positive words or language when communicating with HIV patients. Without punishing or giving a stigma to the patient's condition. In addition, the conversation that is built is having a motive to help HIV patients by not discriminating the conditions of HIV patients so that the information provided can be right on target. Equality does not require us to accept and agree to all verbal and nonverbal behavior. Equality means we accept the other party, interpersonal communication will be more effective if the atmosphere is equal (Devito, 2011: 290-291). Thus, it can be understood that this is a motive to help others that is owned by the companions.

The communication process carried out by companions in a peer approach to HIV/AIDS patients is carried out in stages which is by paying attention to the situation and condition of the HIV patient. The importance of building gradual communication was to build closeness, foster trust, gain experience, and learn. Schutz concluded that: "Social action is action that is oriented to the behavior of others or in the past, present and future. Looking forward into the future is essential to the concept of action. Action is behavior that is directed to realize a predetermined future goal (determinate)" (in Kuswarno, 2009: 18). This understanding explains that social action in this case is a communication process based on past conditions and the background experience of the mentor and the HIV patient being mentored. Then oriented to the patient's behavior in the present and in the future. These mentoring actions are directed at realizing the goals in the future that have been set, namely to help others and solve problems for individuals who are directly affected by HIV/AIDS.

Construction of the Meaning was goal or way of life among PLWHA to live together and decrease the suffer from HIV/AIDS. According to Wendell Johnson, meaning related to the emotional dimension (in Sobur, 2003:258). This is in accordance with the meaning of the words given by the support system. In accordance with the opinion of Wendell Johnson, that meaning is in humans (in Sobur, 2003:258). Thus, the support system can interpret their role as a supporter. In addition, as a companion who regularly interacts and communicates intensely with HIV patients, it is possible to understand the difficulties of life experienced by HIV patients who are being accompanied by him. However, the meaning that can be communicated is only partially, in accordance with the explanation conveyed by Wendell Johnson, namely: the meaning we get from an event is multifaceted and very complex, but only part of these meanings are truly meaningful (in Sobur, 2003:258).

Family support in carrying out the treatment program was very meaningful for PLWHA because with the family accompanying means the family has provided support. Understanding the importance of family support for people living with HIV AIDS are expected to be able to participate in providing support according to the needs of the sufferer. By providing meaningful support, people living with HIV/AIDS will enjoy their days in peace and tranquility which in turn will provide many benefits for all other family members (Reinius, 2018).

Each companion must have patience and a high sense of empathy so it can motivate the spirit of PLWHA to continue their life. Companions with a family approach have understood to be able to reduce defensive attitudes in communication from both parties. This has been demonstrated by trying to understand that HIV patients experience anxiety and confusion in their behavior. This is the motive that the companion has to care for others. For this reason, mentors provide information and solutions to situations faced by HIV patients because they really need an environment that can support them, and can provide space for them to be able to communicate, express problems and other things in life like people without HIV.

### CONCLUSION

Mentoring model the combination of peer and family was very effective in improving the quality of life of PLWHA in RSUD dr. H. Ansari Saleh Banjarmasin. Assistance was needed by PLWHA, therefore PLWHA must be accompanied, from officers, peers, and family, in order to motivate PLWHA to improve their quality of life.

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